



## **Job Advert Housekeeper**

### **Working with us**

At Red Mist Leisure we want to deliver the best for our customers and continually exceed their expectations. We strive to be market leaders and achieving this is dependent on the quality of our products, services and our team. We recognise that customers have a choice where they spend their dining income, but by offering consistently great dining experiences, we will thereby retain and expand our customer base through the strength of our reputation and become first choice in our customer's eyes.

We are looking for a Housekeeper to join our team. This role requires someone who is personable, energetic and has excellent attention to detail to achieve impeccable standards in all aspects of the operation. You will support the Management team, ensuring high standards of cleanliness and customer service are delivered always and to assist in effectively running the pub, achieving all operational and commercial targets.

### **Your role**

- To be organised to ensure that all daily cleaning and set-up tasks are completed and high standards are maintained
- Deliver and maintain excellent customer service
- Clean and maintain guest rooms, bathrooms and public areas
- To be professional and well-presented at all times
- To work with the rest of the pub team to follow all procedures throughout the establishment and ensure all regulations are met
- Be knowledgeable and to become an expert about our products, promotions and competitions.

### **What we are looking for**

- Attention to detail, ensuring that the rooms look perfect every day and are kept to a high level of cleanliness
- Totally customer focused. We must always strive to please and exceed their expectations.
- Honest, dedicated and hard working.
- You must be a fun person with a good sense of humour who enjoys work and the interaction with customers and other staff members.
- You have a flexible and adaptable approach to working
- An enthusiastic, engaging and friendly personality who takes real pride in achieving exceptional customer service results
- Previous experience in a housekeeping role is desirable

### **Our support to you**

- Support, training and development to improve your competency and skills in the role and to aid towards progression opportunities in the future
- Competitive salary

- Increased annual leave through length of service
- A professional and structured environment that will engage and support at all levels.
- Monthly & annual 'Shining Star' nominations and awards
- 25% discount on food and drink in all Red Mist Leisure pubs for up to 4 people
- Be part of our charity days and events
- Flexible working and guaranteed three days off over Christmas
- 4% Pension contribution
- Gym discount with Anytime Fitness
- Refer a friend scheme

**How to apply**

To apply for the role, please contact us at [jobs@redmistleisure.co.uk](mailto:jobs@redmistleisure.co.uk)