



Waiting and Bar Person The Queens Head

Want to be part of our exciting new chapter at Red Mist Leisure?

We are looking for Waiting & Bar staff, experienced in customer service, to join our team at our Queen's Head pub, located in the picturesque village of East Clandon, less than 5 miles from Guildford.

You will be an enthusiastic person who shares our passion for great service. You will be a highly valued and crucial part of the front of house team being the face of our brand, ensuring that our customers have an exceptional experience every time.

Package

- Hourly wage of £7.00 to £9.00 per hour.
- Share of gratuities circa £6,000 per annum, paid monthly

Other support to you

- Free meals on duty
- 25% discount on food and drink in all Red Mist Leisure pubs for up to 4 people
- Guaranteed Christmas day off
- Increased annual leave through length of service
- 3% maximum pension contribution
- Reduced rate if you wish to join the private healthcare scheme with Westfield Health
- Our new induction programme and Career Path offers structured development and career progression, supporting in being ready for new opportunities within a growing business
- Monthly & annual 'Shining Star' nominations and awards
- Regular social events, familiarisation trips and in-house team competitions
- Access to Perkbox, offering staff discounts on high street brands, local gyms, cinemas and more...
- Involvement in our charity days and events

What we need from you

- A **passion** for great food and drink. We want our people to express real enthusiasm and love for the fresh food and array of drinks we offer
- A **customer focussed** mindset. You will always strive to please them and exceed their expectations. Previous experience in a customer facing role is desirable
- An **honest, dedicated** and **hardworking** approach
- **Enthusiasm**. You will take real pride in achieving exceptional results
- A great **sense of humour!** You will enjoy your work and the interaction you have with customers and your team members
- **Adaptability** to be able to work at our other sites within the group as required
- **Respect** for your colleagues and company equipment
- To be able to maintain consistently exceptional levels of **cleanliness**
- **Ambition and drive** to become an expert on our products, promotions and competitions

How to apply

To apply for the role, please contact us at jobs@redmistleisure.co.uk