



## Supervisor The Red Lion

### Want to be part of our exciting new chapter at Red Mist Leisure?

We are looking for an enthusiastic Supervisor, experienced in customer service, to join our team at our beautiful Red Lion pub and B&B, located on Odiham's picturesque High Street, near to Hook and Basingstoke.

You will be an enthusiastic leader who shares our passion for great service. You will be a highly valued and crucial part of the front of house team being the face of our brand, ensuring that our customers have an exceptional experience every time.

### Package

- Hourly wage of £9.50 to £10.00 per hour
- Share of gratuities circa £4,000 per annum, paid monthly

### Other support to you

- Free meals on duty
- 25% discount on food and drink in all Red Mist Leisure pubs for up to 4 people
- Guaranteed Christmas day off
- Increased annual leave through length of service
- 3% maximum pension contribution
- Reduced rate if you wish to join the private healthcare scheme with Westfield Health
- Our new induction programme and Career Path offers structured development and career progression, supporting in being ready for new opportunities within a growing business
- Monthly & annual 'Shining Star' nominations and awards
- Regular social events, familiarisation trips and in-house team competitions
- Access to Perkbox, offering staff discounts on high street brands, local gyms, cinemas and more...
- Involvement in our charity days and events
- Refer a friend and earn up to £1,000

### What we need from you

- A **passion** for great food and drink. We want our people to express real enthusiasm and love for the fresh food and array of drinks we offer
- A **customer focussed** mindset. You will always strive to please them and exceed their expectations
- An **honest, dedicated** and **hardworking** approach
- **Enthusiasm**. You will take real pride in achieving exceptional results
- A great **sense of humour!** You will enjoy your work and the interaction you have with customers and your team members

- **Motivation skills** to be able to support with developing others and to be able to create and bond a team together
- **Adaptability** to be able to work at our other sites within the group as required
- **Respect** for your colleagues and company equipment
- To be able to maintain consistently exceptional levels of **cleanliness**
- **Ambition and drive** to become an expert on our products, promotions and competitions
- The ability to **take the lead** when necessary and have the **experience** to ensure the front of house operation runs smoothly

#### **How to apply**

To apply for the role, please contact us at [jobs@redmistleisure.co.uk](mailto:jobs@redmistleisure.co.uk)