



Deputy General Manager

Want to be part of our exciting new chapter at Red Mist Leisure, supporting in our accelerated growth and development from this year?

We are looking for an experienced pub Deputy Manager to join our team, you will be an enthusiastic leader, who shares our passion for great food and drink. You will be a highly valued and crucial part of the front of house team, capable of managing and motivating the bar and front of house team to ensure that our customers have an exceptional experience every time.

This role will give you a great opportunity hone your business and leadership skills whilst you work with the Pub Manager and Head Chef as a key contributor to daily operational decisions and implementing new procedures where necessary.

Red Mist Leisure is an award-winning company with 12 pubs and inns across Surrey and Hampshire, who care passionately about customers and take great pride in their enjoyment; striving to deliver an authentic and genuine pub experience that the UK is so renowned for across the world.

We highly value the well-being and happiness of our staff, believing in being open, honest and fair as well as rewarding loyalty and dedication shown by our staff.

Our support to you

- Share of gratuities
- 3% maximum pension contribution
- 25% discount on food and drink in all Red Mist Leisure pubs
- Guaranteed Christmas day off
- Increased annual leave through length of service
- Free meals on duty
- Our new induction programme and Career Path offers structured development and career progression, supporting in being ready for new opportunities within a growing business
- Regular social events and familiarisation trips
- Regular in-house team competitions and recognition awards
- Access to Perkbox, offering staff discounts on high street brands, local gyms, cinemas and more
- Involvement in our charity days and events
- Refer a friend and earn up to £1,000

What we need from you

- **Successful leadership experience** motivating and developing others, retaining people and increasing team morale.
- You will be **independent and self-sufficient**, confident in making clear decisions and being able to deliver a structured plan as to how you will achieve the business goals.

- A **passion** for great food and drink. We want our people to express real enthusiasm and love for the fresh food and array of drinks we offer
- A **customer focussed** mindset. You will always strive to please them, constantly adapting to ensure you are exceeding their expectations
- An **exceptional level of communication** to ensure that all customers and staff queries are approached in a professional and consistent manner
- An **honest, dedicated** and **hardworking** approach
- **Strong Enthusiasm**. You will take real pride in achieving exceptional results and ensuring that your enthusiasm is filtered through your team
- A great **sense of humour!** You will enjoy your work and the interaction you have with customers and your team members
- **Ambition and drive, being standards driven** to achieve all operational standards and commercial targets
- **Engagement** with the local community to develop trade, improve the reputation of the pub and to ensure the pub is an essential pillar in the community with the ability and **initiative** to **maximise sales** through quickly and professionally dealing with all enquiries
- **Health & safety aware** always, ensuring that health and safety procedures are maintained, monitored, and recorded correctly
- **Proficient in IT**, with an understanding of social media

How to apply

To apply for the role, please contact us at jobs@redmistleisure.co.uk